

"The best care, for a better tomorrow"

Dear Trading Partners:

We are a company that develops brands that seek to give the best care every day and at each stage of people's lives, care that is also extended to our collaborators, suppliers and contractors, to the communities and to the environment, from a 360 ° logic of our way of operating, where the "end to end" view of our chain and impacts are considered.

The social, ethical and environmental footprint of our products and services cannot be dissociated from the business practices of our trading partners. International laws and regulations, such as Duty of Care, hold us co-accountable for non-compliant behavior in our supply chain. Our customers expect us to act responsibly and we owe this to future generations.

In my role as CPO at Softys, a CMPC Company, I must ensure that our trading partners understand the urgency of the matter and share our commitment to sustainability, which is expressed in our 2020/2023 Sustainability Strategy, and that reaches the 8 countries and 20 sites where we maintain industrial operations. In this sense, one very important step in our sustainability agenda is to develop transparency around our trading partners' and their suppliers' CSR performance.

Softys has chosen EcoVadis, a global CSR rating company based on international standards, to conduct individual sustainability performance assessments of our supply chain partners. You are receiving this letter today because the goods or services we purchase from you are directly linked to the four pillars of our Strategy, specifically: Facilitate a better life for everyone, Co-building a sustainable economic environment and Protecting our common home.

Learn more: <https://www.portalproveedorsoftys.com/en/sustainability>

I am personally asking you to register on the EcoVadis platform and take the assessment. You will receive a sustainability scorecard from EcoVadis with detailed insights into your strengths along with areas for improvement. This is a good starting point for a sustainable, long-term business relationship, where your regular Softys procurement contact is available to answer any questions pertaining to our strategy and how it impacts you.

Participation in this program is compulsory. Your assessment results will be integrated into our sourcing and supplier review processes. I strongly recommend viewing the explanatory documents and videos about the EcoVadis assessment, EcoVadis Terms & Conditions and associated fees included in this communication package.

Thank you in advance for investing your time in completing this assessment and for joining this strategic initiative for a more sustainable future

Best Regards,



Mónica González

Chief Procurement Officer
Softys, a CMPC Company



MÓNICA GONZÁLEZ

Chief Procurement Officer

Softys, a CMPC Company