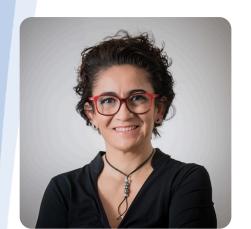
"Taking Care of the Future Today"







At Softys, we are dedicated to developing brands that provide the best daily care at every stage of people's lives. This commitment extends to our employees, suppliers, contractors, the communities that host us, and the environment. Our operations are based on a 360° logic, covering every aspect of our supply chain from an end-to-end perspective to ensure that all our actions have a positive and sustainable impact.

The environmental, ethical, and social footprint of our products and services is intrinsically linked to the business practices of our suppliers. International laws and regulations, such as due diligence obligations, make us jointly responsible for any non-compliant conduct in our supply chain. Our customers expect us to act responsibly, and we have the duty to meet these expectations, not only for them but also for future generations..

As the CPO of Softys, part of my mission is to ensure that our suppliers understand the urgency of current challenges and share our commitment to sustainability, as stated in the 2024-2028 Sustainability Strategy, which covers the 8 countries and 24 production plants where we operate. The first step in our sustainability agenda is to develop transparency regarding our suppliers and, in the future, to evaluate the sustainability performance of their own suppliers.

We have decided to collaborate with <u>EcoVadis</u>, a global leader in the evaluation of corporate sustainability management systems, to individually assess the performance of our suppliers. Your company has been selected to participate in this process, with the goal of ensuring responsible business practices throughout our supply chain, in line with our <u>Responsible Sourcing Policy</u>. This process will allow us to identify areas for improvement, foster transparency and collaboration, and strengthen our resilience and competitiveness in the long term, thereby contributing to global sustainable development.

Participation in this program is mandatory, and the results of your evaluation will be integrated into our procurement and supplier review processes. I recommend reviewing the explanatory videos and documents on the EcoVadis evaluation, as well as the associated terms, conditions, and pricing.

I appreciate your collaboration and commitment to this important initiative.

MÓNICA GONZÁLEZ

Chief Procurement Officer

Softys, a CMPC Company

Atentamente.

Mónica González

