

Dear supplier, november 2024

As a cooperative insurer, asset manager, and (financial) service provider, we serve more than 10 million customers. Achmea ensures that people's lives can continue at moments when it truly matters. We want to create sustainable value for our customers, our employees, our company, and society. That is why <u>Achmea</u> stands for Sustainable Living Together. As CPO at Achmea, it is my responsibility to ensure that our suppliers recognize the importance of this and contribute to sustainability just like we do.

We offer sustainable and responsible products and services.

This is important to us, but also to our stakeholders. The social, moral, and ecological footprint of our products and services is inextricably linked to the operations of our partners. Therefore, we expect <u>our suppliers</u> to operate in line with Achmea's ambitions.

The products or services we procure from you contribute to our sustainability objectives.

That is why you are receiving this letter. More information about our sustainability ambitions can be found on our website: https://www.achmea.nl/duurzaamheid.

Achmea has selected a partner for this: EcoVadis, a global provider of sustainability ratings.

An important point on our sustainability agenda is obtaining transparency regarding the social, ecological, and economic performance of our suppliers. EcoVadis conducts assessments based on the principles of sustainability. They calculate the extent to which a company has integrated these principles into its business and management system. This assessment allows us to engage in dialogue with our suppliers about sustainability.

Start the assessment process now and register your company on the **EcoVadis** platform.

First, align the necessary registration details with your contact person from Achmea Procurement. Make sure to register within 14 days of receiving this message. Once the registration is completed, you will be asked to fill out a questionnaire. After that, you will receive an expert analysis with insights into your strengths and areas for improvement. This will provide a great basis for our next conversation about sustainability.

Tip: First, watch the instructional videos and documents about the EcoVadis assessment.

Also, review the general terms and conditions of EcoVadis. Please note that the EcoVadis assessment is not free and requires your own financial contribution (click here for rates). The assessment offers your company several advantages. The scorecard can be easily shared with other customers. You will gain good insights into your CSR performance compared to other companies. You will also receive advice on areas that can be easily improved.

I trust that I have provided you with sufficient information.

If you have any questions, please feel free to contact your contact person from Achmea Procurement. If you have specific questions about the EcoVadis assessment process, please do not hesitate to contact EcoVadis' Help Center.

Thank you in advance for taking the time and for your cooperation in this strategic initiative for a sustainable future.

Kind regards,

Harm Schreven Chief Procurement Officer Achmea